Chapter 3: Administering Active Unit Dose Medications

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Benefits of This Chapter

Use this chapter when you need to administer active Unit Dose medications to patients on your ward. The options and features available within the VDL apply specifically to active Unit Dose medication orders only.

Preparing to Administer Unit Dose Medications



TIP:

A medication displays on the VDL if it has an "active" status and the patient has a status and location of "inpatient." Before administering any active Unit Dose medications to a patient, review this section to learn more about the Schedule Types for Unit Dose medications that you can administer, including medication orders that display on the VDL, and how BCMA indicates "actions" taken on medications displayed on the VDL.

Then you will be ready to define the administration Start and Stop Times and Schedule Types of the medications that you want to display on the VDL, and to administer active Unit Dose medications to your patients.

Schedule Types That You Can Administer

You can administer medications for active Unit Dose medication orders with the Schedule Types listed below.

- Continuous: A medication given continuously to a patient for the life of the order, as defined by the order Start and Stop Date/Time. Includes Fill-on-Request orders.
 - ➤ Fill-on-Request Orders: These are grouped, based on whether their Schedule Type is Continuous or PRN. This depends on whether the schedule contains the characters "PRN." If BCMA does *not* find these characters, it looks for administration times, and places the order accordingly on the VDL.
- **PRN:** A medication dosage given to a patient on an "as needed" basis. Includes Fill-on-Request orders.
- On-Call: A specific order or action dependent upon another order or action taking place before it is carried out.
- One-Time: A medication order given one time to a patient such as a STAT or a NOW order. This order type displays for a fixed length of time on the VDL, as defined by the order Start and Stop Date/Time.

Note: Each time that you open a VDL (i.e., patient record), BCMA defaults to the Unit Dose Medication Tab and all four Schedule Types already selected. This occurs even if you change the Schedule Types or Medication Tab during an administration session.

Preparing to Administer Unit Dose Medications (cont.)



TIP:

The administration time of an active order must fall within the Start and Stop Date/Times selected on the VDL before the order will display.



TIP:

Most
Pharmacies use
a combination of
bar codes to
identify drug
products at the
point of
administration.

Medication Orders That Display on the VDL

Once a Unit Dose medication order becomes "active," it displays on the VDL under the Unit Dose Medication Tab for the Start and Stop Date/Times and Schedule Types selected on the VDL. This status occurs once a Pharmacist finishes *and* verifies a medication order (or a nurse with the proper security verifies it) using Inpatient Medications V. 5.0. This includes orders on "Hold" and any orders entered through the Unit Dose or IV package. Orders placed on Hold by a Provider display grayed out on the VDL. You can only mark these order types as "Held," although it is *not* necessary that you do so.

Active Unit Dose orders display under the Unit Dose Medication Tab, except for orders entered with a Medication Route of IVP or IV PUSH. (These order types display under the IVP/IVPB Medication Tab.)

BCMA determines *when* to display an order on the VDL by subtracting the information in the "Before Scheduled Admin Time" site parameter field from the Start Date/Time of the medication order. You can define this parameter using the Parameters Tab in the GUI BCMA Site Parameters application.

Medications Available for Scanning

Administering Unit Dose medications to a patient involves the scanning of the patient's medication (drug) bar code, which was applied by the Pharmacy. BCMA recognizes the following numbers on the Unit Dose Medication Tab

- Internal Entry Number (IEN): Drug numbers provided on medication bar codes are considered a unique drug identifier by the Pharmacy. BCMA reviews the DRUG file (#50), after a medication bar code is scanned, to ensure that only one number exists for the dispensed drug and strength scheduled for administration.
- National Drug Code (NDC): A universal product identifier used by manufacturers/repackers/distributors of human drugs to identify the labeler/vendor, product, and trade package size. If the manufacturer includes a bar code of the NDC number in their labeling process, BCMA can use the code as a unique product identifier. The Pharmacy can scan these codes into the SYNONYM field of the DRUG file (#50).

Preparing to Administer Unit Dose Medications (cont.)



TIP:

When the patient's VDL uses the Status column to sort orders, BCMA displays medications with no status at the top of the VDL. It then displays all other medications in alphabetical order by the Status code.



TIP:

You can only change a "Given" status to "Not Given." This status does not display on the VDL; it only appears in the Audit Trail section of the Medication Log Report.

Marking the Order Status/Last Action Column

When you administer a Unit Dose medication to a patient, BCMA electronically documents the "action" taken on the medication by displaying a letter, for example a "G" (for "Given"), in the Status column of the VDL. This information also displays on the Medication Log Report and the MAH Report.

The Last Action column lists the "last action" taken on an orderable item (*not* the medication), and the date/time of this action, so the nurse will know when the patient last received any dose of a medication regardless of the Schedule Type selected. This information helps to prevent the same medication from being given to the patient from another order or schedule type.

- If the orderable item is the same, the Last Action column lists the last administration action.
- If the patient has two different orders, for the same orderable item, the last administration of either of these orders displays in the Last Action column for both orders. You can view the MAH Report to determine which order the medication was given from on the VDL.
- If a medication was *not* administered *before* to the patient, the Last Action column will *not* list a date/time.

Understanding the Status of a Medication Order

Once you scan and mark a medication as Given, you cannot scan it again for the same administration time. If you do, you will receive an Error message. You can, however, change the status from "Given" to "Not Given" provided you are the individual who originally marked it as "Given," or you have been assigned the PSB MANAGER security key.

You can mark a Unit Dose medication with the following status:

- Given to Not Given
- Not Given to Held or Refused
- Held or Refused to Given
- Held to Refused to Given
- Refused to Held to Given
- Missing to Given, Held, or Refused
- Removed (patches only)

Note: A patch marked as "Given," displays on the VDL each time BCMA is opened — until it is marked as "Removed" — even if the order is discontinued or expires, or the patient is discharged or re-admitted to your medical center.

Preparing to Administer Unit Dose Medications (cont.)

Information Stored by BCMA

BCMA stores the following information each time you administer an active Unit Dose medication to a patient:

- Patient name and ID
- Location of the patient (i.e., bed and ward)
- Initials of the nurse administering the medication
- Administration date and time
- Status of the administration, such as Given, Held, Refused, Missing, or Removed (in the case of a patch)
 - ➤ Orders changed to "Not Given" do *not* display a code (letter) in the Status column of the VDL. This status appears only in the Audit Trail section of the Medication Log Report, *not* on the VDL.
 - ➤ "Cancelled" administrations are *not* listed on the Medication Log.
- Number of minutes that the dose was given too Early or too Late to the patient
- Reason that a PRN medication was administered and the medication effectiveness
- Medication, dosage, and/or number of units given
- Any comments associated with the drug administration dose
- Injection site for medications that must be injected

How BCMA Validates Patient and Medication Information



TIP:

After a med pass, press **F5** to refresh the VDL, then note that the Last Action column lists an administration as the most recent one.

When used as intended, BCMA serves as an excellent check-and-balance system for patients and VA medical centers. The chances for errors increase when the scanning process is circumvented — entered manually — during the medication administration process. In short, here is the validation process completed by BCMA V. 2.0.

First Validation By BCMA

When you scan the bar code on a patient's wristband, BCMA automatically verifies/validates the patient's identity, then provides important clinical information via a Confirmation dialog box and the patient's VDL.

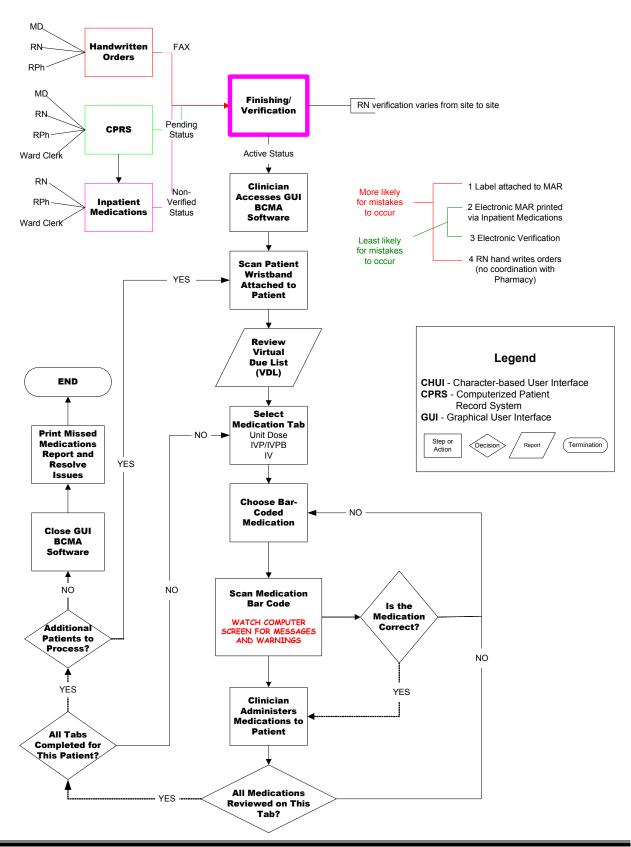
Second Validation By BCMA

The second validation by BCMA occurs when you scan the bar code on the patient's medication. During this validation process, BCMA verifies whether the medication is located in the DRUG file (#50), if the patient has an active order entered into Inpatient Medications V. 5.0 for the medication scanned, and if the dosage is correct and timely for the medication ordered. The lookup is restricted to the IEN, DRUG NAME, and SYNONYM fields in Inpatient Medications V. 5.0.

A variety of dialog boxes will display for each patient, depending on the medications scheduled for administration. (See the examples provided below.) If the administration is successful, the patient's VDL displays the letter "G" (for "Given) in the Status column to document that the patient received the medication as required.

- If the order is active, and includes more than one unit per dose, a dialog box displays so you can select and scan each unit dose scheduled for administration
- If a patient has more than one active order for the same medication, with different schedule types, both orders display on the VDL.
- If you give the medication outside the medication administration window Early or Late (as defined by a site parameter), the Medication Log dialog box displays, requiring that you complete the Comments field. The order is then logged as Early or Late in the Medication Variance Log
- If a medication is scanned and marked as "Given," you cannot scan it again for the same administration time.
- If you scan a medication twice for the same administration time, you will receive an Error message.

Med Pass FlowChart for Unit Dose Medications



Let's Get Started: Signing on to BCMA



TIP:

Starting an administration session in BCMA is quite simple. Just double-click on the BCMA icon on your desktop, then enter information when prompted by the system.





TIP:

The dialog boxes and messages that display, during the administration process, will depend on the Schedule Types selected on the VDL.

Now that you are familiar with the Unit Dose administration process, and the types of orders that display on the VDL, you are ready to administer active Unit Dose medications to your patients by first signing on (logging on) to BCMA.

Note: The initial process of signing on to BCMA V. 2.0 is the same for each medical center, although the screens that display may vary. This is a result of how site parameters are set for your facility. For example, your medical center may require that you specify your facility location, enter an electronic signature code, or indicate if you are working with a nursing instructor. If so, you will receive all or just a few of the associated screens shown in this section when accessing BCMA V. 2.0.

To Sign on to BCMA:

1 Double-click on the BCMA icon on your desktop. BCMA displays the BCMA Splash Screen, and then the *VISTA* Sign-on dialog box.

Example: BCMA Splash Screen and VISTA Sign-on Dialog Box



— THEN —



Let's Get Started: Signing on to BCMA (cont.)



TIP:

You can skip steps 2 and 3 by typing your Access Code, then your Verify Code — separated by a semi-colon — in the Access Code field. Press ENTER after typing the codes.

To Sign on to BCMA: (cont.)

- **2** In the Access Code field, type your Access Code, and then press **TAB**.
 - If the "blinking" cursor does *not* display in this field, click once in the field to activate it.
 - If you are a nursing student, enter your Access and Verify Codes. When you do, the system will verify that you have been assigned the PSB STUDENT security key. Your instructor should then enter their Codes at the Instructor Sign-On dialog box that displays.

Keyboard Only Users: Press **TAB** to move among the fields and buttons on the dialog box.

- 3 In the Verify Code field, type your Verify Code, and then click **OK**.
 - If the "blinking" cursor does *not* display in this field, click once in the field to activate it.
 - ➤ Medical centers with multiple facilities, <u>click here</u>.
 - ➤ Nursing students, supervised by a nursing instructor, click here.
 - ➤ Medical centers requiring an Electronic Signature Code, click here.

Keyboard Only Users: Press **ENTER** after typing your codes to begin the verification process.

Let's Get Started: Signing on to BCMA (cont.)

> For Medical Centers with Multiple Facilities

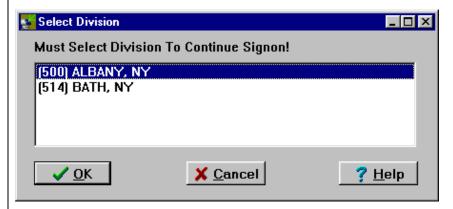
If your medical center has multiple facilities (divisions), the Select Division dialog box provided below displays.

To Select a Facility/Division:

1 Select (highlight) a facility/division that corresponds to your medical center, and then click **OK** to continue with the sign-on process.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) your facility (or division) name, and then press **ENTER**. Press **TAB** to activate the **OK** button, and then press **ENTER**.

Example: Select Division Dialog Box



Let's Get Started: Signing on to BCMA (cont.)



TIP:

Student and instructor names display in the bottom left-hand corner of the VDL, on the Status Bar, as the medication administrators for a patient.



TIP:

The Sign On Button is grayed out *until* you click inside the Access Code field in the Instructor Sign-On dialog box.

> For Medical Centers with Nursing Students

If you are a nursing student, your nursing instructor must enter their Access and Verify Codes, at the Instructor Sign-On dialog box provided below, before you can access the patient's VDL. BCMA will then verify that the instructor has been assigned the PSB INSTRUCTOR security key, and is a recognized nursing instructor.

To Enter Nursing Instructor Codes:

1 Request that your nursing instructor enter their Access and Verify Codes in the Instructor Sign-On dialog box, and then press SIGN ON.

Keyboard Only Users: Press **TAB** to activate the SIGN ON button, and then press **ENTER**.

Example: Instructor Sign-On Dialog Box



Let's Get Started: Signing on to BCMA (cont.)



TIP:

Some medical centers require a nursing instructor, who isn't supervising nursing students, to enter their "Code" at the Electronic Signature Code dialog box.

> For Medical Centers Requiring an Electronic Signature Code

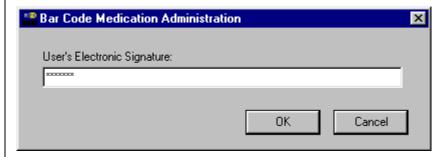
The Electronic Signature dialog box provided below displays if your medical center has set its site parameters to require individuals, such as nursing instructors, working with a nursing student, to enter an Electronic Signature Code.

To Enter an Electronic Signature Code:

1 Enter your electronic signature code, and then click **OK**.

Keyboard Only Users: Press TAB to activate the OK button, and then press **ENTER**.

Example: Electronic Signature Code Dialog Box



Scanning and Verifying Patient Information

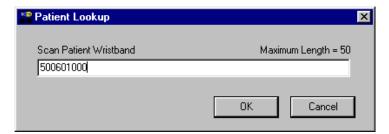
Follow the instructions in this section to scan the bar code on a patient's wristband, to verify their personal and allergy information, and to activate their patient-specific VDL.

To Scan and Verify Patient Information:

1 At the Patient Lookup dialog box, scan the bar code on the patient's wristband. The maximum character length is 50. A Confirmation dialog box displays the patient's personal data such as name, SSN, ward, room-bed, allergies, and ADRs.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to accept your entry and begin the scan process.

Example: Patient Lookup Dialog Box



Scanning and Verifying Patient Information (cont.)



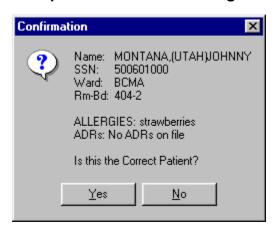
TIP:

The Confirmation dialog box that displays, after scanning a medication, now includes the patient's allergies and ADRs.

To Scan and Verify Patient Information: (cont.)

2 Verify the information provided in the Confirmation dialog box with the information on the patient's wristband.

Example: Confirmation Dialog Box



- **3** Perform one of the following actions:
 - If the information matches the data printed on the patient's wristband, click YES to access their VDL and to begin administering active medications to the patient.

Keyboard Only Users: Press **TAB** to activate the YES button, and then press **ENTER** to access the patient's VDL.

- ➤ If the "Restricted Record" dialog box displays, click here.
- ➤ If the "Means Test" dialog box displays, click here.
- ➤ If the "Patient Transfer Notification" message displays, click here.
- If this information does *not* match the data on the patient's wristband, click **NO**, and then verify the patient's identity against the information on their wristband.
 - ➤ **If correct,** scan the wristband again.
 - ➤ **If incorrect**, correct the wristband for the patient.

Scanning and Verifying Patient Information (cont.)



TIP:

The information in a "Sensitive Record" is considered extremely confidential and should be treated as such.

➤ If Patient's Record Marked as "Sensitive"

BCMA uses the standard Patient Lookup. If a patient record is marked as "Sensitive," you may (or may *not*) receive a Restricted Record Warning message. This will depend on whether you hold the security key for this type of patient record. A "Sensitive Patient" is one for whom a record exists in the DG SECURITY LOG file (#38.1) with a SECURITY LEVEL field (#2) marked as "Sensitive."

Note: Every time a "Sensitive" patient record is accessed, an entry is created in a log for the Information Security Officer at your medical center. The log lists the individual who accessed the record, how they accessed the record, and for what length of time. That way, the Security Officer can monitor the patient's privacy and make sure that "need to know" information is disseminated accordingly.

To Review Information for a Sensitive Record:

1 Review the Warning message, and then click **YES** to return to the patient's VDL and begin administering active medications to the patient.

Keyboard Only Users: Press **TAB** to activate the YES button, and then press **ENTER** to display the patient's VDL.

Scanning and Verifying Patient Information (cont.)

➤ If Patient Has a "Means Test" Required

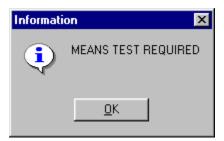
BCMA uses the standard Means Test Lookup. The following Information message displays as a reminder to a clerk to verify if a current "Means Test" exists for this patient (veteran). This financial information is updated/reviewed on an annual basis.

To Review Means Test Information:

1 Review the Information message, and then click **OK** to return to the patient's VDL and begin administering active medications to the patient.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to display the patient's VDL.

Example: Means Test Information Message



Scanning and Verifying Patient Information (cont.)



TIP:

The Patient
Transfer
Notification
message will only
display once per
Medication Tab
(i.e. Unit Dose or
IVP/IVPB), while
the patient's
record is open.

> If Patient Transfer Notification Message Displays

BCMA displays the Patient Transfer Notification message if the patient has had a movement type (usually a transfer) within the site-definable parameter, and the last action for the medication occurred before the movement, but still within the defined timeframe. You can define this parameter, the Patient Transfer Notification Timeframe, on the BCMA Site Parameters Tab of the BCMA GUI Site Parameters application.

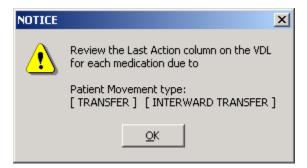
Note: The display of the message is dependent on the last action displayed in the "Last Action" column of the VDL. BCMA evaluates the last action performed each time the Unit Dose or IVP/IVPB Medication Tabs are refreshed.

To Review Patient Transfer Notification Message:

1 Review the Patient Transfer Notification message, and then click **OK** to return to the patient's VDL and begin administering active medications to the patient. BCMA will determine each last action that falls within the site-specified Notification "window" and display the patient's movement in the "Last Action" column, along with the existing last action.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to display the patient's VDL.

Example: Patient Transfer Notification Message



Preparing to Administer Unit Dose Medications



TIP:

If the number of medications that need to be administered is greater than the VDL can display, use the Scroll Bar to view all of them.

The instructions listed in this section describe how to change the Virtual Due List Parameters (Start and Stop Date/Time) and Schedule Types on the patient's VDL, along with the process for scanning the patient's active Unit Dose medications.

Viewing a Patient's Active Unit Dose Medications

The "view" or active window shown below, displays the *first* time that you open BCMA and display medications under the Unit Dose Medication Tab

Each time that you open a VDL (i.e., patient record), BCMA defaults to the Unit Dose Medication Tab and all four Schedule Types already selected. This occurs even if you change the Schedule Types or Medication Tab during an administration session.

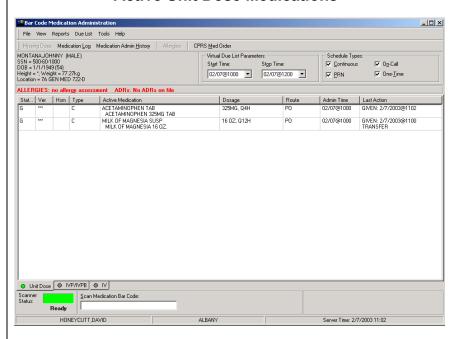
Note: The Unit Dose Medication Tab provides an "alert light" which turns GREEN *only* when the patient has active medication orders associated to them. When you click a "lit" Tab, BCMA displays the patient's active medication orders on the VDL — for the selected timeframe only. This safeguard is provided, along with the Missed Medications Report, to ensure that all Unit Dose medications that are due are given to the patient in the correct dosage and on time.

Example: BCMA VDL for Active Unit Dose Medications



TIP:

Each time you open a patient record, BCMA defaults to the Unit Dose Medication Tab and displays medication orders under this Tab.



Preparing to Administer Unit Dose Medications (cont.)



TIP:

The Start and Stop
Time Parameters
are set to the
"Default Times
from NOW"
settings in the GUI
BCMA Site
Parameters
application.



TIP:

You can expand (or restrict) the number of active Unit Dose medications, that display on the VDL, by changing the default Start and Stop Times in the Virtual Due List Parameters area.

Changing the Virtual Due List Parameters

The Virtual Due List Parameters is the functional timeframe during which you can administer medications to a patient before or after the scheduled administration time. For many medical centers, this timeframe is defined as two hours.

Once you use BCMA, these Parameters become your default settings. For example, when you change the default settings for certain fields (i.e., Start and Stop Times, and Column Sort Selection) on the VDL, these settings are retained in your user parameters and become the default settings each time you log on to BCMA. You can reset these user-selected parameters to site-defined parameters using the *Reset User Parameters* [PSB USER PARAM RESET] option in CHUI BCMA.

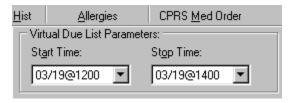
Note: The VDL Start and Stop Times display in one-hour increments, from the top of the nearest hour. For example, 1:15 displays as 1:00 and 1:45 displays as 2:00. You can expand the time range 12 hours before and 12 hours after NOW.

To Change the Virtual Due List Parameters:

1 In the patient's VDL, select the Start and Stop Times in the Virtual Due List Parameters area. The VDL automatically refreshes and displays active medications for the newly selected administration window.

Keyboard Only Users: Press **TAB** to access the Virtual Due List Parameters area and to move among the Time fields.

Example: Virtual Due List Parameters Area on VDL



2 Now you are ready to select the Schedule Types of Unit Dose medications that you want to display on the VDL.

Preparing to Administer Unit Dose Medications (cont.)



TIP:

All Schedule Types are selected (checked) when you open a patient's VDL.

Changing Schedule Types on the VDL

You are now ready to select the Schedule Types of the active Unit Dose medications that you want to display on the VDL. You can choose all Schedule Types available, or just specific ones.

The abbreviation for each Schedule Type is listed as follows in the Type column of the VDL:

- C (for Continuous)
- P (for PRN)
- OC (for On-Call)
- O (for One-Time)

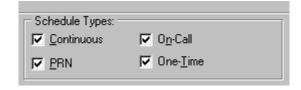
Note: Each time that you open a VDL (i.e., patient record), BCMA defaults to the Unit Dose Medication Tab and all four Schedule Types already selected. This occurs even if you change the Schedule Types or Medication Tab during an administration session.

To Select Schedule Types That Display on the VDL:

- 1 In the Schedule Types area of the VDL, select the check boxes that apply to the types of medication orders that you want to display on the VDL for this patient. You may select all of the check boxes or just specific ones.
 - If a checkbox is selected for a Schedule Type that you do *not* want displayed, click on it to deselect it.

Keyboard Only Users: Press **TAB** to access the Schedule Types area and the **ARROW** keys to move among the Schedule Types. Use the **Spacebar** to select (check) a Schedule Type.

Example: Schedule Types Area of VDL



Now you are ready to scan the patient's active Unit Dose medications.

Scanning and Verifying Medication Information



TIP:

If the Scanner
Status Indicator
is RED, click in
the Indicator
field to activate
the GREEN
Ready Light
before scanning
a medication bar
code.



TIP:

You do *not* have to highlight an active Unit Dose medication on the VDL before scanning the medication bar code.

Now you are ready to scan (and verify) the patient's active Unit Dose medications and to officially begin the medication administration process.

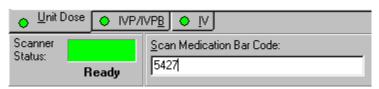
To Scan and Verify Medication Information:

1 At the patient's VDL, scan the bar code on the patient's medication. BCMA briefly displays the medication Drug IEN Code in the Scan Medication Bar Code field. BCMA processes the scan, and then displays screens related to the medication order.

Note: If the medication bar code is missing or unreadable, right click on the medication to select the Drug IEN Code command from the Right Click drop-down menu and to display the number. Enter this number manually into the Scan Medication Bar Code field on the VDL to start the validation process.

Keyboard Only Users: Press **TAB** to move to the Scan Medication Bar Code field, or Scanner Status Indicator field, at the bottom of the VDL.

Example: Scan Medication Bar Code Field with Drug IEN Code Entered



- **2** Continue with the medication administration process for the patient's active Unit Dose medications.
 - ➤ If an Error message indicates that the Drug IEN Code was *not* found in the DRUG file (#50), click here.
 - ➤ If an Error message indicates that the medication has already been given or it's *not* time to give it yet, <u>click here</u>.
 - ➤ If an Error message indicates that no order exists for the medication that you just scanned, <u>click here</u>.

Scanning and Verifying Medication Information (cont.)

➤ If Drug IEN Code Not Found in DRUG file (#50)

The Error message provided below displays when BCMA does *not* locate the medication Drug IEN Code in the DRUG file (#50). This occurs if the DRUG file contains two entries for the same Drug IEN Code, *or* the code is invalid.

Note: If you receive this Error message more than once, contact the Pharmacy directly about the problem.

To Verify and Manually Enter Drug IEN Code for Medication:

1 Review the Error message, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to display the patient's VDL.

Example: Error Message When Drug IEN Code Not Found



2 Select (highlight) a medication order on the patient's VDL.

Scanning and Verifying Medication Information (cont.)



TIP:

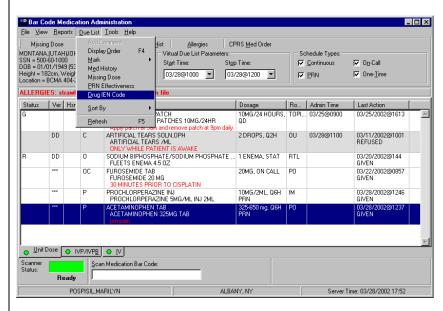
You can quickly look up the Drug IEN Code for a medication by highlighting the medication on the VDL, and then selecting the Drug IEN Code command from the Right Click dropdown menu.

To Verify and Manually Enter Drug IEN Code for Medication: (cont.)

3 Select the Drug IEN Code command from the Due List menu. The Drug IEN Code Information message displays with the medication name, dosage, and related Drug IEN Code.

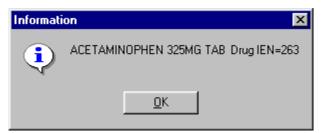
Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **D** to display the Drug IEN Code Information message.

Example: Selecting Drug IEN Code Command from Due List Menu



4 Note the Drug IEN Code from the Drug IEN Code Information message.

Example: Drug IEN Code for Medication Highlighted on VDL



Scanning and Verifying Medication Information (cont.)



TIP:

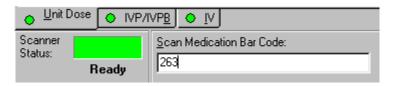
If the Scanner Status Indicator is RED, click in the Indicator field to activate the GREEN Ready Light before manually entering the Drug IEN Code.

To Verify and Manually Enter Drug IEN Code for Medication: (cont.)

5 Manually enter the number into the Scan Medication Bar Code field, and then press **ENTER**. BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Press **TAB** to access the Scan Medication Bar Code field. Enter the Drug IEN Code in the field, and then press **ENTER** to begin the scan process.

Example: Drug IEN Code Manually Entered into Scan Medication Bar Code Field on VDL



Scanning and Verifying Medication Information (cont.)

> If Medication Already Given or Not Time To Give Yet

The Error message, provided below, displays if a patient has an order, BUT the medication has already been given to them, *or* it's *not* time yet to give the medication to them.

To Review the Error Message:

1 Review the Error message, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to return to the patient's VDL.

Example: Error Message When Medication Already Given or It's Not Time to Give Yet



Scanning and Verifying Medication Information (cont.)

> If No Order Exists for Medication Scanned

The Error message, provided below, displays if the patient does *not* have an order for the medication that you just scanned.

To Review the Error Message:

1 Review the Error message, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to return to the patient's VDL.

Example: Error Message When No Order Exists for Medication Scanned



Administering a Multiple Dose Order



TIP:

Scanning twice for a two-tablet dose helps to document the actual dosage given to the patient at the time the medication is scanned.



TIP:

The Multiple
Doses dialog
box closes
automatically if
you are scanning
the last dosage for
the medication.
This is dependent
on the Schedule
Type selected on
the VDL.

The Multiple Dose dialog box, provided below, displays when the patient's order includes a **single** dispensed drug with multiple doses (variable doses) that need to be administered to the patient. The Multiple Dose dialog box, on the next page, displays when the patient has **multiple** dispensed drugs that need to be administered to them. You can add comments about the medication administration process to either dialog box.

To Administer a Multiple Dose Order:

1 Scan **each** dosage or dispensed drug for the medication that you want to administer to the patient.

Example: Multiple Dose Dialog Box



— OR — (See Next Page)

Administering a Multiple Dose Order (cont.)

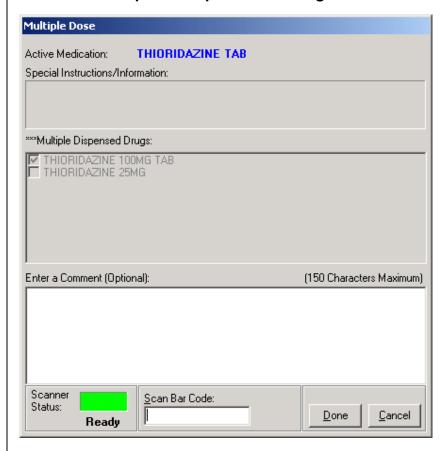


TIP:

The Multiple Dose dialog box displays the dosage and units per dose for orders that contain only one dispensed drug. However, orders that contain more than one dispensed drug will display the heading "***Multiple Dispensed Drugs:" instead.

To Administer a Multiple Dose Order: (cont.)

Example: Multiple Dose Dialog Box



- 2 Click **DONE** after you scan all multiple dosages or multiple dispensed drugs needed. BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.
- **3** Continue administering active Unit Dose medications to the patient.

Keyboard Only Users: Press **TAB** to activate the DONE button, and then press **ENTER** to display the patient's VDL.

Administering a Fractional Dose Order



TIP:

This functionality is also available on the IVP/IVPB Medication Tab.

The Fractional Dose functionality is designed to alert you when dispensed drug dosages need to be administered to a patient in "fractional" doses, and to allow you to provide comments about this order type once administered. In short, the related dialog boxes let you document the units and the fractional portion of a dose administered to a patient.

Note: The Fractional Dose dialog box displays when the units per dose is fractional and *less than* 1.0. The Multiple/Fractional Dose dialog box displays when the units per dose is *greater than* 1.0. If you do not scan once for each unit listed in the Multiple/Fractional Dose dialog box, the Confirmation dialog box displays, requesting that you confirm the actual total units administered to the patient.

To Administer a Fractional Dose Order:

1 Scan the medication that you want to administer to the patient.

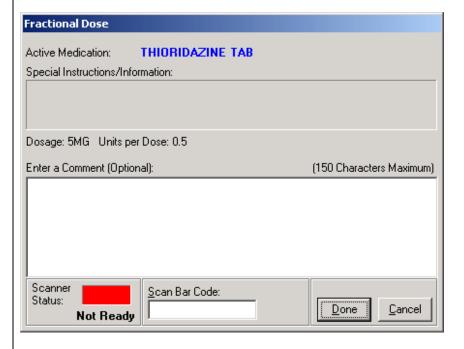
Note: The dialog box that displays depends on the amount of the fractional dose (i.e., less than or greater than 1.0) to be administered to the patient. Both dialog boxes no longer provide the Close button on the Title Bar.

Example: Fractional Dose Dialog Box



TIP:

The Fractional Dose dialog box lets you document the administration of fractional unit doses that are less than 1.0.



— OR — (See Next Page)

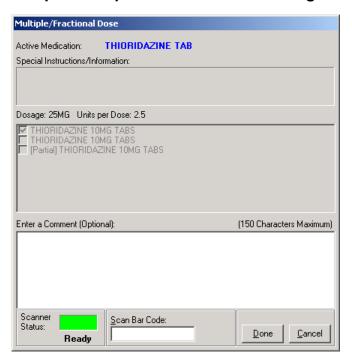
Administering a Fractional Dose Order (cont.)



TIP:

The Multiple/ Fractional Dose dialog box lets you document the administration of fractional unit doses that are greater than 1.0. To Administer a Fractional Dose Order: (cont.)

Example: Multiple/Fractional Dose Dialog Box



- **2** Perform one of the following actions, which are related to the fractional dose administered to the patient.
 - If the fractional dose is *less than* 1.0, enter any comments about the administration (if desired), and then click **DONE**. BCMA then processes the information, and displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.
 - If the fractional dose is *greater than* 1.0, scan all units that you're administering to the patient, enter any comments about the administration (if desired), and then click **DONE**. If all units are scanned, BCMA then processes the information, and displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.
 - ➤ If you did not scan once for each unit listed in the Multiple/Fractional Dose dialog box, the Confirmation dialog box displays. Proceed to step #3.

Keyboard Only Users: Press **TAB** to activate the **DONE** button, and then press **ENTER** to display the patient's VDL.

Administering a Fractional Dose Order (cont.)

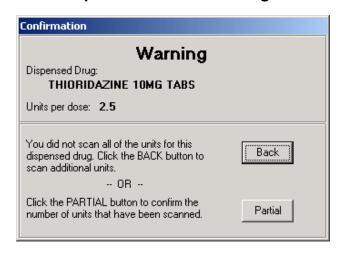


TIP:

The Confirmation dialog box displays if you do not scan once for each unit listed in the Multiple/Fractional Dose dialog box.

To Administer a Fractional Dose Order: (cont.)

Example: Confirmation Dialog Box



- **3** At the Confirmation dialog box, perform one of the following actions, which are related to the fractional dose administered to the patient.
 - ➤ Click **BACK** to scan additional units, if you did not scan all of the units for this dispensed drug. The Multiple/Fractional Dose dialog box re-displays, retaining the data entered before you clicked the **DONE** button. If the fractional dose is greater than 1.0, perform step #2 again.
 - ➤ Click the **PARTIAL** button to confirm the number of units that have been scanned. The Confirmation dialog box expands for you to select the number of units that have been scanned. Proceed to step #4.

Administering a Fractional Dose Order (cont.)

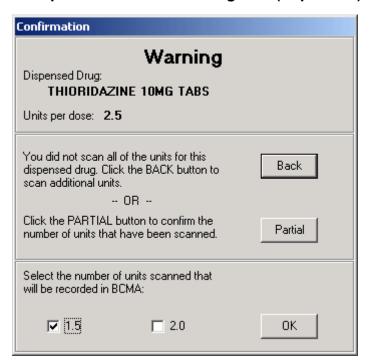


TIP:

The Confirmation dialog box expands when you click the PARTIAL button, allowing you to select the number of units scanned that will be recorded in BCMA.

To Administer a Fractional Dose Order: (cont.)

Example: Confirmation Dialog Box (Expanded)



4 Select the number of units scanned that will be recorded in BCMA.

Note: Since BCMA cannot determine if one of the units scanned was the fractional unit (i.e., the split tablet), the following choices are provided in the example above, where only two scans were performed.

- ➤ Selecting 1.5 indicates that 1.5 units were administered to the patient.
- ➤ Selecting 2.0 indicates that 2.0 units were administered to the patient.
- 5 Click **OK** after making your selection. BCMA then processes the information, records the number of units selected, and displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.
- **6** Continue administering active medications to the patient.

Administering an Order with Multiple Admin Times

The Multiple Orders for Scanned Drug dialog box, provided below, displays *only* if the patient's order has multiple administration times for the medication that you scanned.

To Administer an Order with Multiple Administration Times:

1 Select (highlight) the order containing the administration time that you need, and then click **OK**. BCMA processes the information, and then displays the letter "G" (for "Given) in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) an order. Press **TAB** to activate the OK button, and then press **ENTER** to accept the selection and display the patient's VDL.

Example: Multiple Orders for Scanned Drug Dialog Box



Administering an Order with Special Instructions



TIP:

Special
Instructions help
to ensure that
the patient
receives the
medication
dosage required
by the Provider.

Information messages, like the ones provided below, display when the Pharmacy answers "YES" to a question in Inpatient Medications V. 5.0 about including Special Instructions in a Pop-up box after a nurse scans a medication. If the Pharmacy answers "NO" to the question, the Special Instructions *only* display in RED below the dispensed drug name or medication in the Medication Order Display Area. You must acknowledge the message *before* administering the medication.

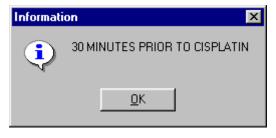
A Pharmacist enters Special Instructions as Quick Codes using the Inpatient Medications V. 5.0 package. These codes expand to full-text in the Medication Order Display Area of the VDL. They might include those provided below, or they could even include the sliding scale range written by the Provider. That way, you know how much insulin to administer to the patient, based on the patient's blood sugar level.

To Review Special Instructions From the Pharmacy:

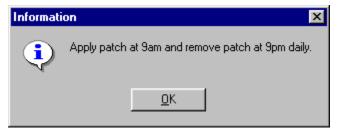
1 Review the Information message from the Pharmacy, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue the medication administration process.

Example: Special Instructions Pop-up Boxes



— OR —



Specifying the Medication Quantity and Units Given



TIP:

You may be required to specify the quantity and units given for cc's, milliliters, grams, miliquivelants, milligrams, millimoles, and units.

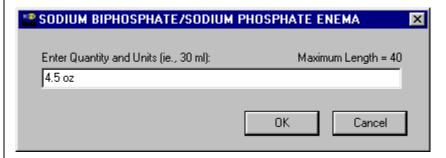
The Quantity and Units dialog box, provided below, displays when the medication order does *not* include the words "CAP" or "TAB" in the DOSAGE ORDERED field of Inpatient Medications V. 5.0.

To Specify Medication Quantity and Units Given to Patient:

1 Enter the quantity and units of the medication that you are administering to the patient, and then click **OK**. The maximum character length is 40. BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue.

Example: Quantity and Units Dialog Box



Specifying the Injection Site for the Medication

The Injection Site Selection dialog box, provided below, displays when a Unit Dose medication is injectable and has a Med Route of IV, IM, ID, SQ, or SC. (Other routes do *not* have this requirement.) When this occurs, BCMA requires that you enter the quantity/units and location on the patient (the site/location) where you are injecting the medication — *before* proceeding with the administration process.

To Specify an Injection Site for the Medication:

1 In the Injection Site Selection drop-down list box, select the location where you are injecting the medication into the patient, and then click **OK.** BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) an injection "site" in the drop-down list box. Press **TAB** to activate the OK button, and then press **ENTER** to continue.



Example: Injection Site Dialog Box

Marking a Patch As Removed

BCMA now lets you document when you "remove" a patch (i.e., Nitroglycerin, Fentanyl, or Nicotine) from a patient. Once marked, the letters "RM" (for "Removed") display in the Status column of the VDL.

Note: A patch marked as "Given," displays on the VDL each time BCMA is opened — until it is marked as "Removed" — even if the order is discontinued or expires, or the patient is discharged or re-admitted to your medical center.

TIP:

You can quickly mark a patch as "Removed" by highlighting a medication on the VDL, then selecting the Mark command from the Right Click dropdown menu.

To Mark a Patch as Removed:

- 1 Select (highlight) a "patch" medication that you want to mark as "Removed" on the VDL.
- 2 Select the Mark command from the Due List menu. The Mark drop-down menu displays with the "actions" available for this medication (patch).

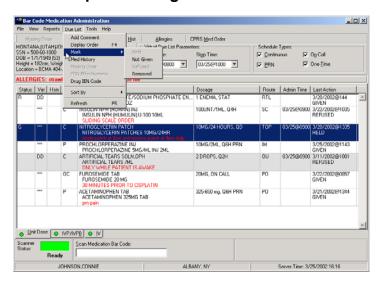
Keyboard Only Users: Press ALT+D to display the Due List menu, and then press M to display the Mark command in the drop-down menu.



TIP:

You cannot administer another patch to a patient, until the previous one is marked as "Removed." This requirement applies to all orderable items with "PATCH" in the DOSE FORM field of Inpatient Medications V. 5.0

Example: Marking a Patch as Removed



3 Select the Removed command from the drop-down menu. BCMA processes the information, and then displays the letters "RM" (for "Removed") in the Status column of the VDL to document the action taken on the medication.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) the Removed command.

Administering a PRN Order

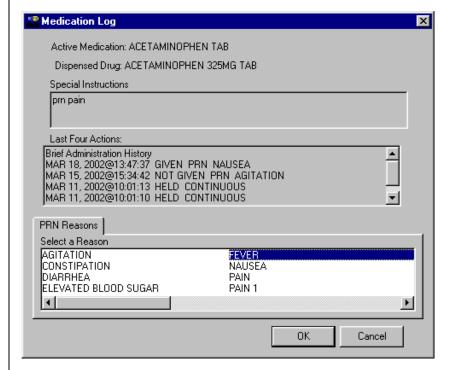
The Medication Log dialog box, provided below, displays when you administer a PRN medication to a patient. BCMA checks for an active order, and then displays the last four "actions" for the same orderable item (*not* the medication), the date/time of each action, and the reasons that the selected PRN medication was administered to the patient.

To Administer a PRN Order:

1 In the PRN Reasons area of the dialog box, select a site-defined reason that indicates why you are administering the PRN medication to the patient.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) a PRN reason in the list box.

Example: Medication Log Dialog Box for PRN Administration





TIP:

If no administration times are listed in the Medication Log dialog box, the patient has not received any previous doses.

Administering a PRN Order (cont.)



TIP:

The "G"
disappears from
the Status column
after you refresh
the VDL, or close
the VDL after
administering a
PRN medication to
the patient.

To Administer a PRN Order: (cont.)

2 Click **OK** to accept your selection and return to the patient's VDL. BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue.

Recording the Effectiveness of a PRN Medication



TIP:

You can enter the Effectiveness for a PRN medication only if the status is listed as "G" in the Status column.

After administering a PRN medication to a patient, you can record the effectiveness of the medication for the patient.

Note: Effectiveness information is provided on the PRN Effectiveness Log, now available through this GUI version of BCMA.

To Record the Effectiveness of a PRN Medication:

- 1 Select (highlight) the PRN medication on the VDL for which you want to record Effectiveness comments.
- 2 Select the PRN Effectiveness command from the Due List menu. The PRN Effectiveness Log dialog box displays with the patient's medication information listed at the top of the box, and all medications with Effectiveness comments displayed in the PRN List section.

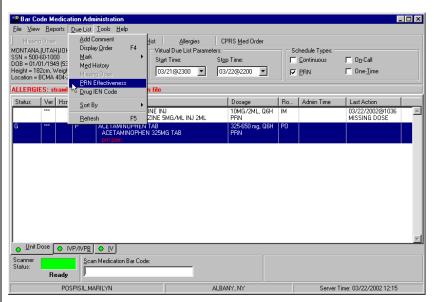
Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **P** to select the PRN Effectiveness command.

Example: Recording an Effectiveness for a PRN Medication Highlighted on the VDL



TIP:

You can quickly access the PRN Effectiveness Log by highlighting a medication on the VDL, and then selecting the PRN Effectiveness command from the Right Click dropdown menu.



Recording the Effectivness of a PRN Medication (cont.)



TIP:

After you submit your comments, BCMA removes the administration time from the PRN Effectiveness Log.

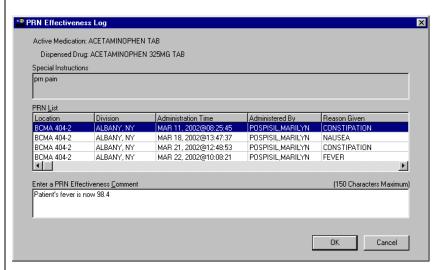
To Record the Effectiveness of a PRN Medication: (cont.)

3 Under the PRN List section, highlight the medication for which you want to enter an Effectiveness comment. Use the scroll bar, as needed, to view every PRN medication displayed in this section.

Keyboard Only Users: Use the **ARROW** keys to locate and select (highlight) a PRN medication in the list box.

4 Under the PRN Effectiveness Comment section, enter the effectiveness of the medication given to the patient.

Example: Entering an Effectiveness Comment for a Selected PRN Medication



5 Click **OK** to submit your comments and return to the patient's VDL. Your comments are available on the PRN Effectiveness List Report using this GUI version of BCMA.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue.

Administering a Medication Early



TIP:

BCMA will not mark the medication as Given (with a "G"), in the Status column of the VDL, until you enter a "Comment" in the Medication Log dialog box.

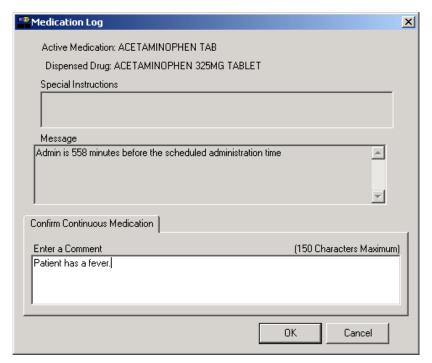
The Medication Log dialog box, provided below, is designed to "alert" you that you are administering the medication to the patient *before* the scheduled administration time. The dialog box includes the number of minutes that you are administering the medication, "before the scheduled administration time" listed on the VDL. You can add a "Comment" (free text), up to 150 characters in length.

To Administer a Medication Early to a Patient:

In the Comments section of the Medication Log dialog box, specify the reason that you are administering the medication *early* to the patient, and then click **OK**. BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue.

Example: Medication Log Dialog Box for Early Dose



2 Continue administering active Unit Dose medications to the patient.



TIP:

Medications
logged as "Early"
are noted in the
Medication
Variance Log,
along with the time
scanned, and the
reason the
medication was
administered
early.

Administering a Medication Late



TIP:

BCMA will not mark the medication as "Given" (with a "G"), in the Status column of the VDL, until you enter a "Comment" in the Medication Log dialog box.

The Medication Log dialog box, provided below, is designed to "alert" you that you are administering the medication to the patient *after* the scheduled administration time. The dialog box includes the number of minutes that you are administering the medication, "after the scheduled administration time" listed on the VDL. You can add a "Comment" (free text), up to 150 characters in length.

To Administer a Medication Late to a Patient:

In the Comments section of the Medication Log dialog box, specify the reason that you are administering the medication *late* to the patient, and then click **OK**. BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue.

Example: Medication Log Dialog Box for Late Dose



2 Continue administering active Unit Dose medications to the patient.

TIP:

Medications
logged as "Late"
are noted in the
Medication
Variance Log,
along with the time
scanned, and the
reason the
medication was
administered late.

Marking Multiple Medications on the VDL



TIP:

You must select (highlight) orders on the VDL, otherwise the Mark options will be grayed out and not accessible to you.

TIP:



You can quickly mark multiple medications highlighted on the VDL, with the same "action," by selecting the Mark command from the Right Click dropdown menu.

As requested, you can now select and mark multiple medications, for the patient, as "Held" or "Refused" on the VDL. This feature is particularly helpful when a patient is temporarily off their ward, or if they refuse to take their medications.

To Mark Multiple Medications on the VDL:

- **1** Perform one of the following actions:
 - Using **SHIFT+CLICK**, select a range of medication orders that you want to mark with the same status on the VDL.
 - Using CTRL+CLICK, individually select several medication orders that you want to mark with the same status on the VDL.

Example: Multiple Medications Highlighted on VDL



2 Select the Mark command from the Due List menu. The Mark drop-down menu displays with the "actions" available for these medications.

Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **M** to display the Mark drop-down menu.

Marking Multiple Medications on the VDL (cont.)



TIP:

The Mark options, available to you, will depend on the current Status of the medication order.

To Mark Multiple Medications on the VDL: (cont.)

3 Select the command that represents the "action" that you want to take on the medications highlighted on the VDL. BCMA processes the information, and then displays a letter in the Status column of the VDL to document the action taken on the medications.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) the command that represents the "action" that you want to take on the medications highlighted on the VDL.

Changing the Status of a Unit Dose Medication



TIP:

You can change the status of a medication on "Hold" to "Held," although it is not necessary that you do so unless required by your medical center.



TIP:

You can quickly change the status of a Unit Dose medication by selecting the Mark command from the Right Click dropdown menu.

Use this section when you need to "mark" (change) the status of a patient's medication.

Once you scan and mark a medication as "Given," you cannot scan it again for the same administration time. If you do, you will receive an Error message. You can, however, change the status from "Given" to "Not Given" provided you are the individual who originally marked it as "Given," or you have been assigned the PSB MANAGER security key.

You can mark a medication with the following status:

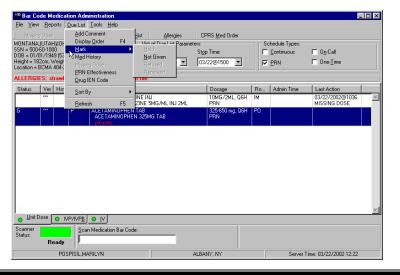
- Given to Not Given
- Not Given to Held or Refused
- Held or Refused to Given
- Held to Refused to Given
- Refused to Held to Given
- Missing to Given, Held, or Refused
- Removed (patches only)

Note: A patch marked as "Given," displays on the VDL each time BCMA is opened — until it is marked as "Removed" — even if the order is discontinued or expires, or the patient is discharged or re-admitted to your medical center.

To Change the Status of a Unit Dose Medication:

1 Select (highlight) the medication on the VDL for which you want to change the status (take an action on).

Example: Changing the Status of a Unit Dose Medication



Changing the Status of a Unit Dose Medication (cont.)



TIP:

The Mark options, available to you, will depend on the current Status of the medication order.

To Change the Status of a Unit Dose Medication: (cont.)

2 Select the Mark command from the Due List menu. The Mark drop-down menu displays with the "actions" available for this medication.

Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **M** to display the Mark drop-down menu.

3 Select the command that represents the "action" that you want to take on the medication highlighted on the VDL. BCMA processes the information, and then displays a letter in the Status column of the VDL to document the action taken on the medication.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) the command that represents the "action" that you want to take on the medication highlighted on the VDL.

Adding Comments to a Patient's Medication Record



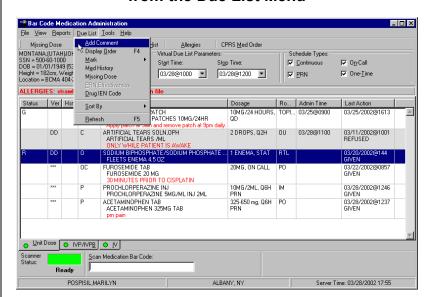
You can add a comment (free text), up to 150 characters in length, to a patient's medication marked as "G "(Given), "H" (Held), or "R" (for "Refused") in the Status column of the VDL. Your comments will also display in the Medication Log Report.

To Add Comments to a Patient's Medication Record:

- 1 Select (highlight) the medication on the VDL that you want to add Comments.
- 2 Select the Add Comment command from the Due List menu. The Medication Log dialog box displays.

Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **A** to display the Medication Log dialog box.

Example: Selecting the Add Command from the Due List Menu





TIP:

You can quickly add comments to a patient's medication by highlighting the medication on the VDL, and then selecting the Add Comment command from the Right Click dropdown menu.



TIP:

You can copy the comments for a medication and paste them into the Add Comment section of another medication.

Adding Comments to a Patient's Medication Record (cont.)



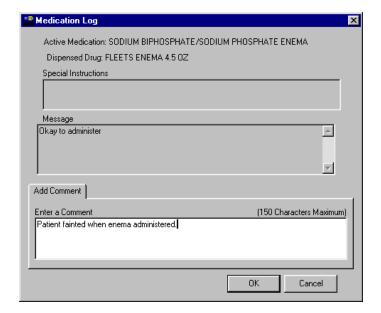
TIP:

BCMA automatically wraps words in the Comments section.

To Add Comments to a Patient's Medication Record: (cont.)

3 In the Add Comment section, enter the comments that you want to associate with the medication highlighted on the patient's VDL.

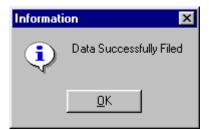
Example: Adding Comments to a Patient's Medication Record



4 Click **OK** once you've read your entry and are satisfied with it. An Information message displays, indicating that BCMA has successfully filed your comments.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue.

Example: Information Message Received When Comments Entered Successfully

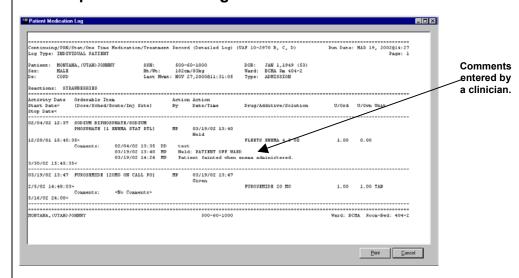


Adding Comments to a Patient's Medication Record (cont.)

To Add Comments to a Patient's Medication Record: (cont.)

5 Verify that your comments were entered in the patient's record by clicking the Med Log button in the Tool Bar to access the Medication Log Report.

Example: Medication Log With Comments Entered



Looking Up a Drug IEN Code



TIP:

You can quickly look up the Drug IEN Code for a medication by highlighting the medication on the VDL, and then selecting the Drug IEN Code command from the Right Click dropdown menu.

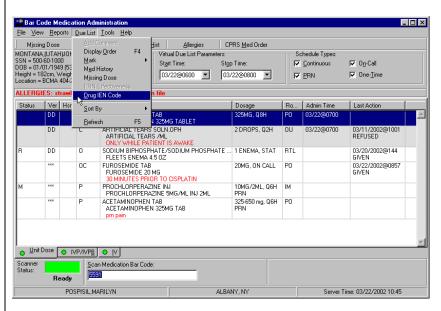
When a medication bar code is missing or unreadable, you will need to look up the Drug IEN Code for the medication. The number that you locate in BCMA is the one actually stored in the DRUG file (#50). Then you can manually enter the number into the Scan Medication Bar Code field, and administer the medication.

To Look Up a Drug IEN Code:

- 1 Select (highlight) a medication order on the patient's VDL.
- 2 Select the Drug IEN Code from the Due List menu. The Drug IEN Code Information message displays with the medication name, dosage, and related Drug IEN Code.

Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **D** to display the Drug IEN Code Information message.

Example: Selecting Drug IEN Code Command from Due List Menu



— THEN — (See Next Page)

Looking Up a Drug IEN Code (cont.)

To Look Up a Drug IEN Code: (cont.)

Example: Drug IEN Code for Medication Highlighted on VDL



3 Note the Drug IEN Code from the Drug IEN Code dialog box, and then click **OK**.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to continue.

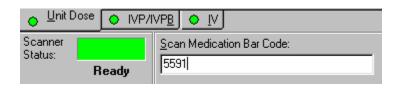
4 Manually enter the number into the Scan Medication Bar Code field, and then press **ENTER**. BCMA processes the information, and then displays the letter "G" (for "Given") in the Status column to document that you administered the medication to the patient.

Keyboard Only Users: Press **TAB** to access the Scan Medication Bar Code field. Enter the Drug IEN Code in the field, and then press **ENTER** to begin the scan process.

TIP:

If the Scanner Status Indicator is RED, click in the Indicator field to activate the GREEN Ready Light before manually entering the Drug IEN Code.

Example: Drug IEN Code Manually Entered into Scan Medication Bar Code Field on VDL



Submitting a Missing Dose Request



TIP:

You cannot submit a Missing Dose Request for a medication marked as "Given" on the VDL. You can, however, change the status from Missing to Held, Refused, or Given.



TIP:

You can quickly submit a Missing Dose Request by highlighting a medication on the VDL, and then clicking once on the Missing Dose button in the Tool Bar at the top of the VDL.



TIP:

A "Missing Dose Request" displays on the Missed Medications Report. You can use the Missing Dose command or the Missing Dose button on the Tool Bar to send Missing Dose Requests directly to the Pharmacy. Your request will automatically print on a dedicated printer in the Pharmacy that your site predefined using the GUI BCMA Site Parameters application. BCMA will also send a MailMan message to a predefined mail group. If both are predefined, both will be notified.

BCMA V. 2.0 displays an "M" in the Status column of the VDL *after* you submit a Missing Dose Request to the Pharmacy. The Last Action column includes this status information after you refresh the VDL. This functionality will benefit the Pharmacy by identifying requests that have already been submitted, and by reducing the number of duplicate submissions that they receive on a daily basis.

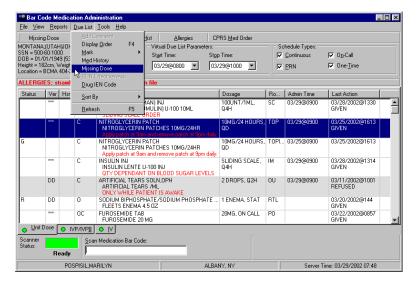
Note: You can mark a Missing Dose medication as "Held," "Refused," or "Given." If you miss the "administration window," you can use the *Manual Med Entry* [PSB MED LOG NEW ENTRY] option in CHUI BCMA to mark it as "Given."

To Submit a Missing Dose Request:

- 1 Select (highlight) a medication on the VDL that is considered "Missing."
- **2** Select the Missing Dose command from the Due List menu. The Missing Dose Request dialog box displays.

Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **I** (*not* "L") to display the Missing Dose Request dialog box.

Example: Selecting Missing Dose Request Command from Due List Menu



Submitting a Missing Dose Request (cont.)



TIP:

When you select the Missing Dose option, BCMA automatically populates the fields in the Missing Dose Request dialog box. You must complete all fields before submitting the request to the Pharmacy.



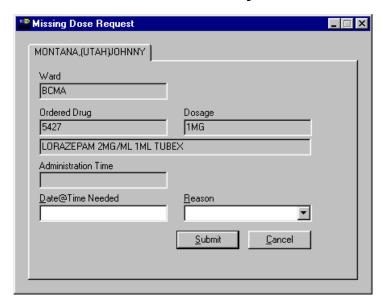
TIP:

Enter "n" (for NOW) if you want BCMA to automatically enter the current date and time in the dialog box for you when you move to the Reason dropdown list box.

To Submit a Missing Dose Request: (cont.)

3 Verify the patient's name on the Tab at the top of the dialog box, and their location and medication information within the dialog box.

Example: Submitting a Missing Dose Request to the Pharmacy



4 In the Date@Time Needed field, enter the day and time when you need the medication for the patient using the VA FileMan date/time formatting guidelines listed below. Keep in mind that the system does *not* accept a date/time in the future.

Date Formatting

- > May 1, 2002, 01 MAY 02, 5/01/02, 050102
- ➤ N (for Now)
- T (for Today)

Time Formatting

> 00:00 (For example, 14:00 for 2:00 p.m.)

Keyboard Only Users: Press **TAB** to move among the fields on the dialog box.

Note: If the year is omitted, the computer uses the current year. A two-digit year assumes no more than 20 years in the future, or 80 years in the past.

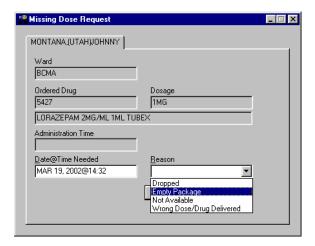
Submitting a Missing Dose Request (cont.)

To Submit a Missing Dose Request: (cont.)

5 In the Reason field, click once on the drop-down **ARROW** to display pre-defined reasons why you are sending this request to the Pharmacy.

Keyboard Only Users: Use the **ARROW** keys to locate and select (highlight) a Reason in the drop-down list box.

Example: Selecting Reason for Submitting a Missing Dose Request



6 Verify the information in the dialog box, and then click SUBMIT to send the request to the Pharmacy, where it prints on a predefined printer. An Information message displays. A MailMan message will also be sent to a mail group if predefined using the GUI BCMA Site Parameters application.

Keyboard Only Users: Press **TAB** to activate the SUBMIT button, and then press **ENTER** to display the Information message.

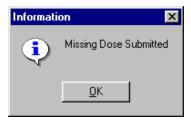
7 Read the Information message, and then click **OK**. BCMA processes the request, and then displays the letter "M" (for "Missing") in the Status column.



TIP:

After you "refresh" the VDL, the Last Action column will reflect the action taken on the Missing Dose.

Example: Missing Dose Submission Message



Opening a Patient Record



TIP:

Press ctrl+o to access a patient record.

Once you finish administering active medications to a patient, you can open another patient record (VDL), and then another. The process for doing so is quick and easy.

To Open a Patient Record:

1 Select the Open Patient Record command from the File menu. The Patient Lookup dialog box displays.

Keyboard Only Users: Press **ALT+F** to display the File menu, and then press **O** to display the following Information message.

Example: Selecting Open Patient Record Command from File Menu



— THEN —
(See Next Page)

Opening a Patient Record (cont.)

To Open a Patient Record: (cont.)

Example: Patient Lookup Dialog Box



2 At the Patient Lookup dialog box, scan the bar code on the patient's wristband. The maximum character length is 50. A Confirmation dialog box displays the patient's personal data such as name, SSN, ward, room-bed, allergies, and ADRs.

Keyboard Only Users: Press **TAB** to activate the OK button, and then press **ENTER** to accept your entry and begin the scan process.

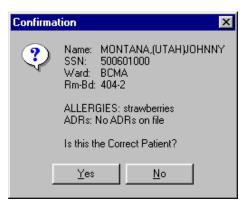
3 Verify the information provided in the Confirmation dialog box with the information on the patient's wristband.

Example: Confirmation Dialog Box



TIP:

The Confirmation dialog box that displays, after scanning a medication, now includes the patient's allergies and ADRs.



Opening a Patient Record (cont.)

To Open a Patient Record: (cont.)

- **4** Perform one of the following actions:
 - If the information matches the data printed on the patient's wristband, click YES to access their VDL and to begin administering active medications to the patient.

Keyboard Only Users: Press **TAB** to activate the YES button, and then press **ENTER** to access the patient's VDL.

- If this information does *not* match the data on the patient's wristband, click **NO**, and then verify the patient's identity against the information on their wristband.
 - ➤ **If correct,** scan the wristband again.
 - ➤ **If incorrect,** correct the wristband for the patient.
- 5 Continue administering active Unit Dose medications to your patient.

Closing a Patient Record



TIP:

It is not necessary or required to close a patient record before opening another, although it is advised if you are leaving the patient's room for awhile.



TIP:

BCMA now displays an Information message to verify if you want to view active orders under other Medication Tabs before closing the patient's record.

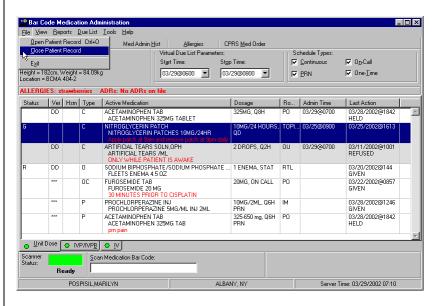
Once you finish administering active medications to your patient, you can close their patient record (VDL), and then open another patient record. This feature is particularly useful when you need to leave the patient's room for a few minutes, and do *not* want to leave their record open on your computer.

To Close a Patient Record:

1 Select the Close Patient Record command from the File menu. The Information message, provided on the following page, displays.

Keyboard Only Users: Press **ALT+F** to display the File menu, and then press **C** to display the following Information message.

Example: Selecting Close Patient Record Command from File Menu



— THEN — (See Next Page)

Closing a Patient Record (cont.)

To Close a Patient Record: (cont.)

Example: Information Message



Note: The Information message, provided above, displays only for IV Piggyback medications, *not* IV medications since they do *not* have administration times — and you automatically view Unit Dose orders when the VDL opens.

- **2** Perform one of the following actions:
 - Click **YES** to close the current record without viewing medication orders, for the patient, on other Medication Tabs. The Patient Lookup dialog box then displays.
 - Click **NO** to view active medication orders under the Medication Tab listed in the Information message.

Keyboard Only Users: Press **TAB** to activate the YES button, and then press **ENTER** to continue.

Note: BCMA now provides the "BCMA Idle Timeout" site parameter for defining the number of minutes that an idle BCMA session can stay open. Once the allowable time-out has been reached, BCMA will close. If the BCMA session displays a prompt, it will *not* time-out until the prompt is answered. The allowable entry for this parameter is 1 to 1440 minutes/day. The default is 30 minutes.